

QUALITY MANAGEMENT SYSTEMS (QMS)

QUALITY POLICY

Quality Policy Statement

At Glince Ltd, our mission is to deliver high-quality infrastructure by harnessing advanced technologies, fostering innovation and upholding sustainable engineering practices. Rooted in our vision, mission and core values, we commit to:

- 1. Providing high-quality, ethical services to our clients, communities and the environment.
- 2. Delivering smart, sustainable solutions by combining cutting-edge technology, data, research and teamwork.
- 3. Fostering a culture of excellence where people grow, share knowledge, and find fulfilment in their work.
- 4. Building strong, value-based partnerships and working only with reputable, reliable service providers
- 5. Driving continuous improvement through risk-based thinking, smart use of data, performance monitoring, and merit-based practices.

We are fully committed to:

- 1. Meeting all applicable customer, legal, regulatory and statutory requirements, and
- 2. Continually improving our Quality Management System in line with the requirements of ISO 9001:2015.

This policy provides the foundation for setting and reviewing quality objectives. It shall be shared with all staff, communicated clearly, and made available to clients, partners and other stakeholders.